

ROOM SELECTION GUIDE 2024

General Room Selection

When will Student Housing assign me to a room and send my room assignment information?

Student Housing does not assign incoming students to rooms, but uses a self-selection process in which students select their own residence hall and bedspace within that residence hall. We utilize room selection access times to ensure that room selection is fair and consistent.

When will I find out when I can select my room?

Room selection access times will be emailed only via Ole Miss Gmail on Monday, April 22 at 4:00 P.M. CT to those students who paid the \$100 application fee prior to 4:00 P.M. CT on April 12. You can also see your room selection access time in the Student Housing Portal by clicking on 2024-2025 Freshman in the red menu bar and then looking in the Incoming Freshman 2024-25 blue box.

Room Selection Access Times

I did not receive an access time on April 22 at 4:00 P.M. CT. What can I do?

If it is not yet 4:00 P.M. CT, please be patient. Be sure that you paid your housing application fee before the deadline of April 12 at 4:00 P.M. CT. Be sure that you checked your Ole Miss Gmail for an email from the University of Mississippi Department of Student Housing. Again, please be patient as there are thousands of emails being sent in batches. Room selection access times are sent only to your Ole Miss Gmail and not to a personal email account. Please check your Spam or Junk folder. You can also see your room selection access time in the Student Housing Portal by clicking on 2024-2025 Freshman in the red menu bar and then looking in the Incoming Freshman 2024-25 blue box.

If you still cannot find your access time email, please email housing@olemiss.edu from your Ole Miss Gmail account with a request for your access time to be resent to you.

It is April 22 at 4:00 P.M. CT and I do not have access to room selection, why not?

Room selection access times are emailed at this time. Room selection itself will not begin until May 1.

Is there any way to guarantee a particular building or room type prior to my access time?

No. Please do not contact Student Housing to try to guarantee a particular building or room type prior to your room selection access time. Student Housing does not assign incoming students to rooms but uses the self-selection process and access times to ensure that room selection is fair and consistent.

I don't like my room selection access time, is there anything I can do?

Unfortunately, you cannot change your room selection access time. Your access time is based on when you paid the \$100 application fee. If you have a confirmed roommate, you have each received an individual access time based on the date you paid the \$100 application fee.

Are you sure my access time was figured out correctly? It seems late considering when I paid the application fee.

We assure you that all paid application fees were recorded in our housing management software system and were used by date to generate room selection access times.

For Round 1 of room selection, all students who paid the \$100 application fee between September 1 and September 30 were separated and room selection access times were randomly generated from this group. This was done to ensure students who may have been waiting on school transcripts, test scores, or application fee funds were not penalized for Part 1 of their application not being complete by September 1.

For Round 2 of room selection, all students who paid the \$100 application fee between October 1 and April 12 at 4:00 P.M. CT were assigned room selection access times in order based on the date/time they paid the application fee.

Please remember that access times for 2024-25 have been configured over a lengthy period of time, with a designated number of students selecting each day as a way to alleviate excessive traffic in the Student Housing Portal to help prevent system errors and allow the number of staff available to more effectively assist those selecting rooms. It may seem like your access time is late, but access times are purposely spread out. Please remember that you are one student among thousands of students who are participating in room selection.

Is it possible for a student in Round 1 of room selection to have their room selection access time on the same day as a student who is in Round 2 of room selection? Is this an error?

Yes, it is possible. All students who are eligible for Round 1 of room selection will have the earliest room selection access times. Round 2 room selection access times may begin on the same day that Round 1 access times conclude, but Round 2 access times will not begin until after the last Round 1 access time has begun.

Triple Rooms

I am part of a group of 3 roommates that requested a triple room. We have received confirmation that a triple room has been allocated for us. Is there anything I need to do during room selection?

No. Student Housing will manually assign groups of 3 people who have been approved for a triple room and received the confirmation email that a triple room has been allocated for them. You can check your room assignment on the Home page in the Student Housing Portal to confirm your room and roommate information.

I am interested in living in a triple room but I did not have a group of 3 confirmed by the deadline. Can I still live in a triple room?

Yes, if there are still triple rooms available when room selection begins you can self-select into a triple room. Any triple rooms not already filled will be available during room selection and the room change process within the Student Housing Portal.

I have one confirmed roommate. Can my roommate and I live in a triple room by ourselves?

No. Triple rooms will be occupied by three people. If a triple room has an empty bedspace, it will be available for a third roommate to select during room selection or the room change process.

Roommates

I do not have a confirmed roommate. Can I still participate in room selection?

Absolutely! You do not need a confirmed roommate to select a room. At your designated room selection access time, login to the Student Housing Portal and select a bedspace for yourself. You can either look for a room with one available bedspace and view the profile information of the student

already assigned to that room, or you can choose a room with two available bedspaces. The second bedspace in that room will be available to all other eligible students of the same gender who are selecting rooms.

Do I have to have a roommate or can I get a private room?

We are not offering private rooms to freshman students during room selection. You may select a completely empty room, but the other bedspace will be available to other eligible students of the same gender who are selecting rooms. We anticipate, given the size of the incoming freshman class, that all bedspaces will be occupied at the start of fall semester.

I have a confirmed roommate. How do room selection access times work for confirmed roommates?

Each roommate will receive an individual room selection access time based only on when they paid the \$100 application fee. The roommate with the earlier access time can select bedspaces in a double room for both roommates. It is important to note that the room change option within the room selection process will not be available to a student until their room selection access time begins, even if they have been pulled into a room by their roommate who has an earlier access time.

If my confirmed roommate has the earlier access time and is selecting bedspaces for both of us, how do I confirm that I have a room assignment?

Your room assignment information can always be found in the Student Housing Portal, listed on the Home page. Look there after your confirmed roommate has selected your bedspace.

Should my confirmed roommate and I both login at our designated access time? Will that double our chances of getting our preferred building or room type if we have the same room selection access time?

No. It is unlikely that you will both have the same access time. If you have a confirmed roommate, determine which of you has the earlier room selection access time and have that person select bedspaces for both of you. Once a room is selected, there is no need for the roommate with the later room selection access time to login at their room selection access time unless they want to participate in the room change option. If you both have the same access time, decide which person will select bedspaces for both of you because if both of you are trying to choose at the same time it could result in not getting your preferred room due to a booking system error.

If I have a confirmed roommate and while selecting for both of us I see a room with only one bedspace in it, will I be able to select that bedspace?

No. You will get an error message if you have a confirmed roommate and you try to select a room with only one available bedspace.

Why am I in a room without my confirmed roommate?

One roommate may have detached from the roommate by clicking on the Leave Roommate Group button in the Student Housing Portal. It is also possible for one member of the roommate pair to use the room change option to move out of a selected room without the confirmed roommate. One person cannot room change for both confirmed roommates. A student can only pull in their confirmed roommate during the initial room selection. Once a confirmed roommate pair has been assigned to a room together, if one roommate uses the room change option it will only move that roommate, leaving the other student in the original room. This allows one roommate to room change to a room without the roommate moving as well. Students who wish to remain roommates will have to coordinate room changes so that both students are moving independently to a new room. It is helpful if you are on the phone together while navigating this process. If, for some reason while you are selecting a new room,

someone else selects one of the two available spaces in that room, you can continue to utilize the room change option within the Student Housing Portal until July 1 at 4:00 P.M. CT to find a new room with two available spaces. Student Housing will not remove a student from a room once they have self-selected it. NOTE: Please be sure you communicate with your roommate, and do not just leave them in a room without their knowledge. Let's be courteous to one another!

My confirmed roommate pulled me into a room but now I cannot access room change. Why not?

Please be sure you are trying to access room change in the Student Housing Portal after your room selection access time opens. Room change does not become available to a student until their room selection access time opens, so even if they were pulled into a room prior to their own access time because of their confirmed roommate, they will not be able to room change until their access time becomes available.

I have a confirmed roommate. How does room change work for confirmed roommates?

Confirmed roommates are only booked together during the initial room selection process. If a pair of confirmed roommates wants to utilize the room change option, each student must room change individually to the new preferred room that has two available bedspaces. Room change does not become available to a student until their room selection access time opens so even if they were pulled into a room prior to their own access time because of their confirmed roommate, they will not be able to room change until their access time becomes available.

Students who wish to remain roommates will have to coordinate room changes so that both students are moving independently to a new room. It is helpful if you are on the phone together while navigating this process. If, for some reason while you are selecting a new room, someone else jumps into one of the two available spaces in that room, you can continue to utilize the room change option within the Student Housing Portal until July 1 at 4:00 P.M. CT to find a new room with two available spaces. Student Housing will not remove a student from a room once they have self-selected it.

I have a confirmed roommate but there are no rooms available with 2 bedspaces. What should we do?

It is possible that confirmed roommates may not be able to initially select a room with 2 available bedspaces. The later we get into room selection, the more likely it will be that all rooms with 2 available bedspaces will be taken. In this case, we recommend that confirmed roommates detach and each select an individual bedspace that is most desirable to them. Since room selection is a very dynamic process, different rooms may open up and inventory may change due to cancellations and room changes. It may be possible that a room with 2 available bedspaces opens later in the process. At that time both roommates can individually room change into that room. We recommend doing this while on the phone with each other. Students can also remain attached as confirmed roommates and wait in hope that a room with 2 available bedspaces will open, but the selection of available individual bedspaces may become more limited the longer roommates wait to select a room.

I missed the deadline to request and confirm a roommate. How do I confirm a roommate now?

The deadline for Roommate Request and Confirm is Wednesday, April 30 at 4:00 P.M. CT. After this time, you are no longer able to request and confirm roommates within the Student Housing Portal. If you find a preferred roommate after this date, please work with that preferred roommate when you receive your room selection access times. Each of you will receive an individual access time based on the date/time you paid your application fee. At the later of your two access times, both of you should login to the Student Housing Portal and find a room with two spaces available. One of you selects one

space within that room, while the other selects the second space in the room. It is helpful if you are on the phone together while navigating this process. If, for some reason while you are selecting a room, someone else selects one of the two available spaces in that room, you can always utilize the room change option within the housing application until July 1 at 4:00 P.M. CT to find a new room with two available spaces.

I did not have a confirmed roommate by the Roommate Request and Confirm deadline, but I have a preferred roommate now. Can I reserve the other bedspace in my room for them, tell other students they cannot choose the other bedspace in my room, or ask other students not to select the other bedspace in my room to ensure my preferred roommate can select it when their access time opens?

No. All students participating in room selection have the right to select any open bedspace for which they are eligible without being subjected to pressure from the student assigned to the other bedspace. If Student Housing becomes aware that a student is asking other students not to select the open bedspace in their room or is engaging in behavior that includes coercion, bullying, or bribery, that student may be subject to disciplinary action. In addition, Student Housing will not remove a student from a room once they have self-selected it.

If I do not have a confirmed roommate and I select a room with two bedspaces, can I control who selects the other bedspace in my room?

No. You do not control the second bedspace in the room simply because you selected the room first. The second bedspace in the room will be available to all other eligible students of the same gender who are selecting rooms. If another student selects the second bedspace and you are not happy with that student as a roommate, you can utilize the room change option in the Student Housing Portal to select another bedspace. You cannot remove a student from a bedspace, and Student Housing will not remove a student from a bedspace once they have chosen it. The first student to select the room has no more rights to the room than the second student to select. No exceptions.

I did not have a confirmed roommate for room selection. How will I know if I have a roommate?

Student Housing does not automatically notify you when a roommate either selects the other bedspace in your room, or chooses to move out of your room into a different bedspace. The room selection process is very fluid, with room changes occurring constantly and this would result in students being inundated with email notifications. Instead, roommate information can always be found in the Student Housing Portal on the Application Information page within your 2024-25 housing application. You will be able to view the profile of your roommate from this page which includes their WebID so you can email them (WebID@go.olemiss.edu).

Building Availability

Why can't I see rooms in my preferred building?

If you cannot see rooms in a certain building, this means that there are no spaces left in that building or in some cases, you may not be eligible to live in that building (i.e. buildings that require membership in a living community or buildings for sophomores and upperclassmen).

Once a building fills, does that mean I have no chance of living there for 2024-2025?

No. Room selection is a very dynamic process, which means different rooms open up all the time and inventory is constantly changing due to cancellations and room changes, so check back often if you are looking for a particular building or room type. Remember, room change is available all summer

until July 1 at 4:00 P.M. CT. at which time it closes to facilitate move-in appointment selection. Room changes will be available again after the fall semester begins.

If I contact Student Housing, will you change my room assignment to my preferred building or room type?

No. Student Housing does not assign incoming students to rooms but uses the self-selection process and access times to ensure that room selection is fair and consistent. We will not change your room assignment.

Living Communities

How do I know which rooms are designated for Living Learning Communities/Living Groups?

Our Living Learning Communities and Living Groups will have a designation of their full name or an abbreviation of their name within room selection on the designated rooms for each community. Please look for rooms designated with *FASTrack* in Burns Hall for FASTrack LLC rooms, designated with *MOST* in Luckyday for MOST LLC rooms, designated with *EEP* in Burns Hall for Early Entry Pharmacy LLC rooms, designated with *Honors* in RC South for Honors LLC rooms, designated with *Provost* in Minor Hall for Provost Scholar LG rooms, designated with *HHS* in RC South for Health and Human Science LLC rooms, and designated with *Lavender* in Campus Walk for Lavender LLC rooms.

Is every student in a Living Learning Community/Living Group such as Honors or Provost Scholars guaranteed a room in their designated building?

No. It is important for students who are members of living communities to participate in room selection as soon as they are able in order to have the best chance of selecting a room within their living community's designated rooms. There may not be enough rooms in each living community for every member of that community. For example, not all Provost Scholars will find a space in Minor Hall.

I applied to be a Luckyday Associate but have not heard back or do not see rooms in Luckyday available to me. What should I do?

To check on the status of your Luckyday Associate application, please contact Luckyday Residential College at 662-915-8831 or lrc@olemiss.edu.

I am a member of a Living Learning Community/Living Group (i.e. Honors, FASTrack, MOST) but my roommate is not, can we live together within the designated rooms in my community/group?

No, both roommates have to be members in order to live in the rooms designated for that Living Learning Community/Living Group. If you decide that it is more important to you to live in your community/group, you can detach yourself from your roommate and select a room within your community/group. Otherwise you can select a room for both of you within spaces for which you are both eligible.

I am a member of a Living Learning Community/Living Group (i.e. Honors, FASTrack) so why do I not see any of those bedspaces?

Please reach out to the program to ensure they have added the appropriate profile to you. Once the profile is added, it can take up to 48 hours for those rooms to become available to you. In the meantime, you can self-select any space available to you and then use the room change feature within the Student Housing Portal to move to a space in your eligible community once it is available to you.

Housing Accommodations

If I have worked with Student Disability Services and have been approved for a housing accommodation, do I have to pick a room?

Yes, you need to select a room. Please select a room that most closely matches where you would like to live. Student Housing will work with SDS on any housing accommodation recommendation approvals and reach out to you via your Ole Miss Gmail during the summer to finalize your room assignment. If you have already received an initial communication from Student Housing, please follow the steps provided and reach out to us after you select a room.

Room Change

Once I select a room, can I change my room assignment to a different room?

Yes, if rooms are available. Room change will be open in the Student Housing Portal within your 2024-25 housing application until July 1 at 4:00 P.M. CT or at the time the Freshman Waitlist is enacted. After July 1, room changes will close in order to facilitate move-in appointment assignments. Room changes will be available again after the fall semester begins.

My confirmed roommate pulled me into a room but now I cannot access room change. Why not?

Please be sure you are trying to access room change in the Student Housing Portal after your room selection access time opens. Room change does not become available to a student until their room selection access time opens, so even if they were pulled into a room prior to their own access time because of their confirmed roommate, they will not be able to room change until their access time becomes available.

I have a confirmed roommate. How does room change work for confirmed roommates?

Confirmed roommates are only booked together during the initial room selection process. If a pair of confirmed roommates wants to utilize the room change option, each student must room change individually to the new preferred room that has two available bedspaces. Room change does not become available to a student until their room selection access time opens so even if they were pulled into a room prior to their own access time because of their confirmed roommate, they will not be able to room change until their access time becomes available.

Students who wish to remain roommates will have to coordinate room changes so that both students are moving independently to a new room. It is helpful if you are on the phone together while navigating this process. If, for some reason while you are selecting a new room, someone else jumps into one of the two available spaces in that room, you can continue to utilize the room change option within the Student Housing Portal until July 1 at 4:00 P.M. CT to find a new room with two available spaces. Student Housing will not remove a student from a room once they have self-selected it.

What's Needed to Participate in Room Selection

What credentials will I need to participate in room selection?

You will need your Ole Miss WebID and password to login to the Student Housing Portal. Please be sure you have these, or you will not be able to participate in room selection. We recommend you try logging in prior to room selection to be sure you have no issues. If you do not have your WebID and password, please contact Ole Miss Information Technology at helpdesk@olemiss.edu or (662) 915-

5222 Monday through Friday 8:00 A.M. to 5:00 P.M. Student Housing cannot assist you with WebID and password issues.

Will I have to go through the dual authentication process to participate in room selection?

Yes. You will have to dual authenticate to access the student housing portal. We recommend you try logging in prior to room selection to be sure you have no issues. If you do not have your WebID and password, please contact Ole Miss Information Technology at helpdesk@olemiss.edu or (662) 915-5222.

What if I have issues logging in to the Student Housing Portal during room selection?

We recommend logging in prior to room selection to be sure you have no issues. If you have trouble logging in, please contact Ole Miss Information Technology at helpdesk@olemiss.edu or (662) 915-5222 Monday through Friday 8:00 A.M. to 5:00 P.M. Student Housing cannot assist you with WebID and password issues.

What if I have issues logging in to the Student Housing Portal and I've already spoken to Ole Miss Information Technology (Help Desk)?

If you are having trouble logging in and you have already spoken to the Ole Miss IT Help Desk, please try the following:

- Deleting your cookies
- Trying a different internet browser
- Using a computer instead of a mobile device

If you are still having trouble after contacting the Ole Miss IT Help Desk and trying all three of the options above, please call Student Housing and have the following information ready: Student's full name, Ole Miss ID#, the error message # you are getting (if applicable).

Masterlease & Apartment Communities

What apartment communities does the University have master lease agreements with?

Student Housing has master leased apartments at Lark Oxford and Taylor Bend for our sophomore and upperclassman students. We have master lease agreements for incoming first-year students at The Quarters Oxford, Gather Oxford, and Revel Oxford.

Why did the university decide to offer apartments to first-year students?

In order to accommodate growing enrollment at the University of Mississippi, the Department of Student Housing sought to identify additional bedspaces for incoming first-year students to ensure all incoming first-year students had a place to live on or near campus.

What apartment options will be available for first-year students?

There will be apartment options available for first-year students to select on campus in Northgate and Campus Walk, or off campus in The Quarters, Gather Oxford, and Revel Oxford.

How do I choose one of the apartments during room selection?

Apartment spaces will be available during room selection just like all other residence halls options. You will be able to see all available spaces during your room selection access time.

I have a confirmed roommate and we want to live in one of the apartment communities. Can the one with the earliest access time select rooms for both of us?

No, confirmed roommates cannot pull each other into apartment spaces. If you are planning on selecting a space in an apartment, you and your confirmed roommate will need to detach in the Student Housing Portal before room selection. The option to leave a roommate group can be found on the Roommate Information page of your application. Each of you can then choose your individual space within the apartment.

What is the best way for me and my preferred roommate(s) to get rooms within the same apartment?

You will have to coordinate with your preferred roommate to select a bed space within the same apartment. It is helpful if you are on the phone together while navigating this process. If, for some reason while you are selecting an apartment space, and someone else jumps into one of the available spaces in that apartment, you will have to utilize the room change process or find a different apartment with two open rooms.

How can I view the inside of an apartment unit? (virtual tours/photo albums)

Virtual tours or galleries can be found at the following links:

[Campus Walk](#)

[Northgate](#)

[The Quarters at Oxford](#)

[Gather Oxford](#)

[Revel Oxford](#)

How will living in a master lease apartment community be different from living in a residence hall or residential college on campus?

Students living in master lease communities will have a similar experience to students living in other Student Housing communities. Both student and professional staff will be available at each location to assist students, provide activities and events, and respond to any needs that students may have. First-year students living in master lease communities will still be fulfilling the first-year residency requirement and will be required to have a freshman meal plan.

How will billing work for master lease communities?

Housing fees for master lease communities will be billed to the student's UM bursar account for each semester, just like all other Student Housing owned residence halls, residential colleges, and apartments. Housing rates will vary by community and apartment/room type and can be found on the [Student Housing Website](#).

Will master leased communities stay open during academic breaks?

All master lease communities will remain open for students from move-in this August 2024 through checkout next May 2025. Students can remain in their apartments for Thanksgiving break, winter break, and spring break. All master lease communities are an academic year contract and will not be available during the summer months.

Does living in a master lease community come with parking?

Each student who lives in a master lease community will receive one parking pass when they register their vehicle with the complex. Students must register their vehicle. Students who choose to park on

campus at Ole Miss will need to purchase a university parking permit. A university parking permit is not included with housing, and parking passes issued by master lease communities cannot be used for parking lots on campus at Ole Miss.

Is there an OUT bus stop located at or near master lease communities?

Yes, there is an OUT bus stop conveniently located at or near all master lease communities where students can catch the OUT bus which will take students to campus.

Will students living in master lease communities be required to have a meal plan?

All first-year students (freshmen) will be required to have a meal plan. This is a requirement for all first-year students living in Student Housing owned or managed residence halls, residential colleges, and apartments. Sophomores and upperclassmen living in master lease communities are not required to have a meal plan.

Will Student Housing staff be available at the master lease communities?

Student staff employed by the Department of Student Housing will live within master lease communities to support and assist students throughout the apartments that are managed by Student Housing. In addition, a full-time Community Coordinator or Graduate Community Director will be managing each Student Housing managed community.

How will move-in work in August?

Student Housing utilizes a move-in appointment process to provide a smooth, efficient move-in experience for students and their families. First-year students living in Student Housing managed master lease communities will receive pre-assigned move-in appointments for their designated move-in days. Master lease communities may have later move-in days than Student Housing owned residence halls, residential colleges, and apartments. This will be determined by when the apartment complex provides Student Housing access to the master lease units. More information on this process will be provided to students during the summer months.

Will early move-in be available in master lease communities?

No, early move-in will not be available to students moving into master lease communities. Move-in dates are determined by when the apartment complex can provide Student Housing access to the master lease units, which will not allow for early move-in. This does not apply to The Quarters at Oxford, whose move in date is Saturday August 17th, 2024.

Who should I call if I have questions about living in one of the master lease communities?

For any and all questions about living at one of our master lease communities for 2024-2025, please contact the Department of Student Housing directly during normal business hours Monday through Friday between 8:00 a.m. and 5:00 p.m. CT. You can reach our Marketing Assistants at (662) 915-1091 or by emailing housingma@olemiss.edu. Please do not reach out to the apartment complex directly.

Information for students under contract with Student Housing regarding the master lease communities will be located on the Ole Miss Student Housing website. We will continue to update the website with more information between now and August.

Miscellaneous

My roommate or I selected a room and have not gotten a confirmation email. Can you confirm my booking (room assignment)?

Email confirmations are not sent to students after selecting a room because the room selection process is very fluid, with room changes occurring frequently. This would result in students being inundated with email notifications. Instead, current room assignment information can always be found in the Student Housing Portal. Please log back into the Student Housing Portal. Your booking (room assignment) will be listed on the Home page.

When will I be billed for housing?

Fall semester housing charges will appear on your Bursar account in late July 2024.

How do I contact Student Housing if I have a question about room selection?

It will be easiest and most efficient to direct questions to Student Housing via email at housing@olemiss.edu or housingma@olemiss.edu which will be continuously monitored Monday through Friday from 8:00 A.M. to 5:00 P.M. CT. You can also call our Marketing Assistants at 662-915-1091 Monday through Friday from 8:00 A.M to 5:00 P.M. CT.