



PACK IT  SHIP IT  CRATE IT  FREIGHT IT

MAIL SERVICE ACCOUNT FAQs

Q: What is a mail service?

A: It is a comprehensive alternative to traditional mail collection. By eliminating the limitations of a physical mailbox, a mail service increases account availability and offers an all-inclusive service focused on convenience, cost-effectiveness, and overall customer satisfaction.

Q: Do I have to sign up for a mail service account to receive mail?

A: Yes. All students wishing to receive mail on campus are required to obtain a mail service account.

Q: What is a mail service account number?

A: It is the 4 digit number used to identify student mail. Pak Mail Ole Miss will send an email including this number after registration is complete.

Q: What is the address?

A: Student's First Name, Last Name

Student's Residence Hall

Mail Service Account Number

115 Northgate Drive

University, MS 38677

Q: Where can I pick up my mail?

A: Pak Mail Ole Miss will operate from two on-campus locations. The Crosby Hall location will provide all mail services for residents of Crosby, Stewart, RH1, and Northgate Apartments. The Brown Hall location will provide all mail services for residents of Brown, Deaton, Hefley, Martin, Stockard, Burns, Minor, Pittman, RH2, RH3, and Residential Colleges.

Q: Do I have to use a specific mail carrier to receive mail?

A: No. We accept mail from all major carriers, including USPS, UPS, FedEx, and DHL.

Q: Will I receive a physical mailbox and key?

A: No. Pak Mail Ole Miss no longer assigns physical mailboxes.

Q: How long will you hold packages?

A: We hold packages for 21 calendar days. After 21 days, packages are returned to the sender.

Q: How will I know if I have received mail?

A: Notifications are sent via the Shipd app and by email.

Q: How much is the mail service account?

A: The mail service account is \$119.00. It is active until the end of May.

Q: Do you accept local deliveries? (Floral, Wal-Mart, etc.)

A: No. We only accept letter mail and shipped packages.

Q: Can I ship something before school starts?

A: Yes. Account holders can sign up for the Ship Ahead Program to receive packages before school begins.

Q: When should I sign up for my mail service account?

A: Enrollment has already begun! We recommend signing up before school starts to avoid the rush.

Q: How do I sign up for the mail service account?

A: You can enroll online at www.pakmailolemiss.com. (See below.) You can also call us at 662.915.2611 or visiting our on campus locations.

Q: What if I have questions?

A: Give us a call at 662.915.2611 or email us at cs@pakmailolemiss.com for assistance.

Pak Mail Ole Miss

Regular Hours

Monday-Friday: 8 am - 6 pm

Saturday: 10 am - 2 pm

Sunday: Closed

Scan code to go directly to sign up form!



Steps to sign up online

Go to
pakmailolemiss.com

Step 1

Click "Sign Up
for Mail Service
Account"

Step 2

Fill out student
and payment
information

Step 3

Click Submit.
*Please do not click
more than once!

Step 4