



Fall 2021 Move-in FAQs

GROOVIN' AT MOVE-IN

What is *Groovin' at Move-in*?

Groovin' at Move-in is the official fall move-in event for students living on campus. Any student who is not part of an approved early move-in group can move in during *Groovin' at Move-in*. During *Groovin' at Move-in*, Student Housing staff are available, security is present to manage traffic flow and building unload zones, a limited number of volunteers and rolling carts are available, and move-in appointments are used to ensure a smooth and efficient process for students and their guests.

When will *Groovin' at Move-in* take place?

Groovin' at Move-in will be August 18-20, 2021 (Wednesday through Friday).

Will I need a move-in appointment for *Groovin' at Move-in*?

Yes! Move-in appointments will be scheduled for 8:00 a.m., 10:00 a.m., 12:00 p.m., 2:00 p.m., and 4:00 p.m. on each day of *Groovin' at Move-in*. Each student will self-select a move-in appointment for their assigned building within the Student Housing Portal. Move-in appointment selection for *Groovin' at Move-in* will begin on Friday, July 16 at 9:00am CDT. Students will have the ability to change or cancel their move-in appointment up to 24 hours prior to the start of their appointment time.

Will there be move-in appointments available for every building on every day of *Groovin' at Move-in*?

Yes. There will be move-in appointments scheduled for 8:00 a.m., 10:00 a.m., 12:00 p.m., 2:00 p.m., and 4:00 p.m. for each building for every day of *Groovin' at Move-in*. If you do not see any available times for a specific day for your assigned building, that day may no longer be available. However, students can change move-in appointments up to 24 hours prior to the start of their appointment time, so continue to check for availability.

What do I need to bring with me for *Groovin' at Move-in*?

Students will need their Ole Miss student ID because it serves as the key to their building and room. If you have participated in Orientation but have not received your Ole Miss student ID, please contact the Ole Miss ID Center at 662-915-7423 prior to your arrival on campus. If you have arrived on campus without your Ole Miss student ID, please go to the front desk of your building for assistance. To promote efficiency, we encourage students to bring their own utility cart/dolly for moving personal belongings. There will be a limited number of rolling carts available to check out.

Will moving vans and trailers be allowed at *Groovin' at Move-in*?

No. As in years past, moving vans and trailers will not be permitted during early move-in or *Groovin' at Move-in* appointment times. Only vehicles that fit in standard parking spaces will be allowed in parking lots on campus. Security personnel at buildings will prevent moving vans and trailers from entering. The Jackson Avenue Center parking lot adjacent to campus will be available for parking/unloading moving vans or trailers.

What if I cannot move into my room August 18-20, 2021?

Students who cannot move into their room August 18-20, 2021 during *Groovin' at Move-in* can utilize the weekend before classes begin (Saturday, August 21 and Sunday, August 22) to move in to their assigned building. No move-in appointment will be needed for move-in on these days. Students who need to move in later than August 22 should email housing@olemiss.edu to let us know when to expect you.

APPROVED EARLY MOVE-IN

Will there be an individual early move-in option?

No. It is imperative that every student have a move-in appointment, whether they are part of an approved early move-in group or are moving in during *Groovin' at Move-in*. Students who arrive without a move-in appointment will not be permitted to move in. No individual early move-in requests will be accepted, and walk-ins will not be allowed to move in.

What if I am a part of an approved early move-in group that is scheduled to move-in on SATURDAY, AUGUST 14 (Freshman Honors, Sorority Recruitment or Army ROTC)?

If you are part of a group that has been approved to move-in on August 14 (Freshman Honors, Sorority Recruitment or Army ROTC) then you will need to self-select your move-in appointment. Options that will be available on August 14 include 7:00 a.m., 9:00 a.m., 11:00 a.m., 1:00 p.m., 3:00 p.m., and 5:00 p.m. Move-in appointment selection for August 14 will begin on Thursday, July 15 at 9:00am CDT. Students will have the ability to change their move-in appointment up to 24 hours prior to the start of their appointment time.

What if I am a part of an approved early move-in group that is scheduled to move-in early, but NOT on Saturday, August 14 (i.e., athletes, Band, FASTrack, MPower, MOST, etc.)?

If you are part of a group that has arranged for their members to move-in on a specific date that is NOT August 14, (Band, FASTrack, MOST, MPower, etc.) then you will have a move-in appointment preassigned to you according to your group's request. You will be able to move in on your assigned day between 9:00 a.m. and 4:00 p.m. Students can review their move-in appointment beginning on Thursday, July 15 after 9:00am CDT.

What if I am no longer part of an approved early move-in group or cannot come during my group's approved early move-in time?

Students who are members of approved early move-in groups will not have the ability to change their move-in appointment to a different day. If you need a move-in appointment during *Groovin' at Move-in* instead of your approved early move-in time, please email housing@olemiss.edu. We will then cancel your approved early move-in appointment so you will be able to login to the Student Housing Portal and select a move-in appointment from what is available for your building during *Groovin' at Move-in*. You will not be able to select a different early move-in day. Your options are the day your group has arranged or *Groovin' at Move-in*.

What if I am a member of an approved early move-in group but I only see move-in appointment times for *Groovin' at Move-in*?

Student Housing uses rosters provided to us by each approved early move-in group. Please contact your group to ensure they included your name on the roster they sent to Student Housing. If you have recently been added to a group, it may take up to 48 hours for move-in appointments to be updated. If your group indicates they have included your name, please contact Student Housing so we can work with your group to rectify the situation. It may take time to verify your membership with the group so please be patient.

I am part of an approved early move-in group but my roommate is not, or my roommate is part of an approved early move-in group but I am not. Can we move in at the same time?

No. Only students who are on the rosters provided by approved early move-in groups will be assigned a move-in appointment for the groups' designated days. Students who are not part of any approved early move-in group must wait and move in during *Groovin' at Move-in*, even if their roommate is moving in as part of an approved early move-in group. We understand roommates may be sharing items or be traveling from the same place. Students should plan to arrive during *Groovin' at Move-in* if they are not part of an approved early move-in group.

Will moving vans and trailers be allowed during approved early move-in appointment times?

No. As in years past, moving vans and trailers will not be permitted during early move-in or *Groovin' at Move-in* appointment times. Only vehicles that fit in standard parking spaces will be allowed in parking lots on campus. Security personnel at buildings will prevent moving vans and trailers from entering. The Jackson Avenue Center parking lot adjacent to campus will be available for parking/unloading moving vans or trailers.

I am going through sorority recruitment and I got a later appointment time on Saturday, August 14. Can I come any earlier to make sure I'm unpacked and ready for sorority recruitment?

No. It is imperative that every student have a move-in appointment and are respectful of their move-in appointment time. The move-in process will only be smooth and work efficiently if students arrive within their move-in appointment window. Students who arrive prior to their move-in appointment window will not be permitted to move in. We understand that sorority recruitment is important to you, and we have coordinated with the Office of Fraternity and Sorority Life to plan your move-in. We recommend that students participating in sorority recruitment pack a "Recruitment Ready Box" that contains all of the necessities you will need for recruitment. This way anything you need for the recruitment process is in one place and can be unpacked first and easily located for the start of the recruitment process.

MOVE-IN APPOINTMENTS

Why are move-in appointments being utilized?

Move-in appointments were implemented for fall 2020 due to COVID-19 restrictions. However, the response from students, parents, and guests was overwhelming as to how much easier move-in was with move-in appointments that evenly distributed students' arrivals. There was less traffic, shorter lines for the elevators, and was overall less crowded upon arrival. We ask that students and their guests respect the move-in appointment process and not arrive without a move-in appointment or outside of their move-in appointment time. The process will work efficiently if appointment times are observed.

How do I make a move-in appointment or see a preassigned move-in appointment?

To select or review your move-in appointment:

1. Login to the Student Housing Portal (where you completed your housing application).
2. Choose your 2021-2022 housing application.
3. The **What's Next: Fall Move-in** page will appear. Click **Continue**.
4. The **Appointments** page will appear. If you have been preassigned an appointment time, it will appear under **My Appointments**. If you have not been preassigned an appointment time, use the calendar drop-down options or the day-to-day scrolling option located under **Please book an appointment for yourself** to search for your preferred day and time. (Note: If your preferred day or time is not listed, that means no appointments are available at that time.)
5. After selecting your appointment, scroll to the bottom and click the **Save & Continue** button to confirm your time. You will receive an email confirmation of your appointment, sent to your Ole Miss Gmail. If you do not receive a confirmation email, please log back into the portal to finalize any items. If you have been preassigned an appointment time, click the **Save & Continue** button to move to the next page. You will not receive a confirmation email.

*IMPORTANT: The Student Housing Portal has a limit to the number of students that can be logged in at one time. If you receive an error message, please be patient and check again at a later time to select your move-in appointment.

What if there are no appointments left on my preferred move-in date?

Student Housing has created an appointment-based move-in process that takes into consideration the number of people able to move in per building at one time. Unfortunately, we cannot add more students to an appointment time once it is full, and we cannot add more appointment times to a specific day. You will need to select the time that works best for you from the available appointment options. Also remember, students can change their move-in appointment up to 24 hours prior to the start of their appointment time so continue to check to see if the day or time you are looking for has become available.

When can I choose a move-in appointment or review my move-in appointment if it was preassigned to me?

Move-in appointment selection for *Groovin' at Move-in* will begin on Friday, July 16 at 9:00 a.m. CDT. Move-in appointment selection for August 14 (sorority recruitment, Freshman or Army ROTC) will begin on Thursday, July 15 at 9:00 a.m. CDT. Students who are part of an approved early move-in group NOT arriving on August 14 (i.e. Band, FASTrack, MOST, MPower, etc.) can review their move-in appointment beginning on Thursday, July 15 after 9:00 a.m. CDT.

Why do I have to wait until July 15 or 16 to choose or review my move-in appointment?

Move-in appointments are based on the building to which you are assigned for fall semester. Since the room change option is open in the Student Housing Portal until Wednesday, July 14 at 4:00 p.m. CDT, students can change which building they are living in until that time. We have to wait for room change to close before we can open move-in appointment selection to ensure students can only self-select move-in appointments for the building to which they are assigned.

Do I have to be completely moved in during my move-in appointment window?

No. The 2-hour appointment window is in place to evenly distribute the arrival of students and their guests to allow for a smooth, more efficient move-in experience. The goal is to have most of your belongings up into your room during the 2-hour window, which will free up the elevators and stairwells for the next move-in appointment window. You can continue to arrange your room, settle in, and visit with your guests beyond the end of your move-in appointment window. Your guests will not be asked to leave after 2 hours. Guests can remain in the building until 10:00 p.m., when they will be asked to leave.

Is there any limitation on the number of guests I can have during move-in?

No. Last year there were guest restrictions due to COVID-19. This year, students may have as many guests as they like. We ask that all guests leave the building by 10:00 p.m. Overnight guests will not be permitted. Guests do not need wristbands and do not need to sign-in at the front desk during move-in. We do ask that students are mindful about the limited number of parking spaces available when bringing guests in multiple vehicles.

Can I change my move-in appointment?

If it is 24 hours or more before your move-in appointment time, you can login to the Student Housing Portal and select a new appointment time that works for you.* You must first cancel your current move-in appointment before selecting a new appointment time. If you are less than 24 hours from your move-in appointment, you will be unable to change your time in the Student Housing Portal. In the event of an emergency within 24 hours of your move-in appointment, contact Student Housing at 662-915-7328 or housing@olemiss.edu.

*Please note: Students who are members of approved early move-in groups will not have the ability to change their move-in appointment to a different day within the Student Housing Portal. Approved early move-ins for August 14 can change their move-in time only. Approved early move-ins for any day other than August 14

cannot change their day or time. If you need a move-in appointment during *Groovin' at Move-in* instead of your approved early move-in time, please email housing@olemiss.edu and let us know. We will have to cancel your approved early move-in group membership and add you to the *Groovin' at Move-in* list. Then you will be able to login to the Student Housing Portal and select a move-in appointment from what is available for your building during *Groovin' at Move-in*. Unfortunately, you will not be able to select a different early move-in day. Your options are the day your group has arranged or *Groovin' at Move-in*.

To change your move-in appointment (if applicable):

1. Login to the Student Housing Portal
2. Choose your 2021-2022 housing application.
3. The **What's Next: Check-in** page will appear. Select **Move-in Appointments** from the top of the page.
4. The **Appointments** page will appear and you will see your current appointment information under **My Appointments**. Click on the **Cancel** button next to your current appointment and click **Ok** to confirm you want to cancel.
5. Select a new appointment time and click **Save & Continue** to confirm your new appointment time. You will receive an email confirmation, sent to your Ole Miss Gmail.
6. Appointment times can be changed up to 24 hours before your confirmed time.

Will Student Housing change my move-in appointment time for me if I call or email them?

No. Once the move-in appointment process opens, Student Housing will not change preassigned or self-selected move-in appointments. Do not lose time contacting Student Housing, but login to the Student Housing Portal as soon as you know you want to change your time and select a new time from what is available.

Do my roommate and I each need our own move-in appointment time?

Yes, each student will need their own move-in appointment time. Students will not be permitted to move in without having their own move-in appointment time.

Can I swap move-in appointments with another student without doing it in the Student Housing Portal?

No. Each student must utilize their own move-in appointment time which is attached to their student account in our housing management system. This allows each student to be checked in to their room and provides access to their room on their Ole Miss student ID. Students can coordinate to be in the Student Housing Portal at the same time to cancel their own appointment and then select another student's appointment (an online swap).

ONLINE CHECK-IN

Do I need to go to the front desk of my building to check in or get a key?

No. Each student should check themselves into their room using the online check-in process within the Student Housing Portal. Select **Check-in** from the red menu bar in the Student Housing Portal. Student Housing does not issue hard keys. Your Ole Miss student ID will serve as access to your assigned building and room. Students will be able to activate access to their room on their Ole Miss student ID once they have arrived on campus and their move-in appointment window has opened.

How do I check myself in online?

Login to the Student Housing Portal from your smart phone or smart device. Select **Check-in** from the red menu bar in the Student Housing Portal. This will take you through the online check-in process. If you do not have access to a smart phone or smart device, please stop at the front desk of your building and they can help you get checked in.

Do I need to check-in online before going to my room?

Yes. In order to gain access to your room, you will need to check-in online so access can be activated on your Ole Miss student ID. It will take 5 to 10 minutes for access to activate so please check-in online prior to going to your room.

Should I check myself in online before arriving to campus?

No. Online check-in will only be available to you once your move-in appointment window has opened. Please do not complete the online check-in process before arriving on campus. This helps Student Housing know exactly who is in the building. Once online check-in has been done, Student Housing will consider you checked into your room, whether you have physically been in the building or not. Housing fees will no longer be credited in full for any student who completes online check-in but withdraws from the university.

CANCELLATION**What should I do if I have decided not to attend Ole Miss?**

If you have already decided not to attend Ole Miss, or if you decide not to attend Ole Miss prior to move-in, you need to submit an online cancellation in the Student Housing Portal by selecting **Online Forms** from the red menu bar, then selecting **Contract Requests** from the dropdown menu, and finally selecting **Cancellation** from the dropdown menu. Students who do not enroll at Ole Miss and notify Student Housing via online cancellation prior to move-in will not be held financially responsible for fall housing charges.