Resources and Amenities for Students in Isolation or Quarantine Housing

PakMail

Students need to email cs@campuspostoffice.com, and PakMail will work with the student to get their packages. PakMail may send packages back after 14 business days or 21 calendar days and after 7 calendar days for non-mailbox holders. Thus, students need to communicate with PakMail if they have packages coming in while they’re in quarantine or isolation.

Transportation

Students needing assistance with transportation to and from quarantine or isolation housing should indicate this need to the Student Housing staff member at the time of their quarantine or isolation placement. Students may also reach out directly to their Community Coordinator for assistance.

Dining

How to Order
- For details on how to set up an account and place a food delivery order, please contact Kenneth Cobbing (text or call) 225.229.4037 or cobbing-kenneth@aramark.com. A weekly menu will be provided, and you will order in advance online. If an order needs to be placed the day of, the cutoff time is 10:00 am for lunch and 3:00 pm for dinner.

Delivery Times
- Lunch will be delivered between 12:00 pm and 1:00 pm.
- Dinner will be delivered between 5:00 pm and 6:00 pm
- Breakfast for the next day will be provided with dinner service.

Account Set Up and Questions
- Kenneth Cobbing
  - 225.229.4037
  - cobbing-kenneth@aramark.com

Service Issues
- Jacob McDougal
  - 662.801.1004
  - mcdougal-jacob@aramark.com

Laundry

Lapels will be providing laundry pickup and drop off for students who are in quarantine or isolation housing.

For students at the Inn at Ole Miss, follow the steps below:

- Call Lapels at (662) 638-3149 to make arrangements and to place your credit card on file. The cost is $1.95/lb. with a 10 lb. minimum. (Most students will use about 10 – 12 lbs.)
- Call the front desk of the Inn at Ole Miss (dial 0 from the phone in your room) to let them know Lapels will be picking up your laundry. The Inn will place bags for your laundry outside your door.
• Place your filled laundry bag outside your door by 9:00 am on Tuesdays and Fridays. **Your name must be on your bag.** Lapels will pick up and drop off each Tuesday and Friday.
  o This means that if Lapels picks up your clothes on Tuesdays, they will drop them back off on Fridays. If they pick up on Friday, they will drop back off on Tuesday. Lapels will wash and fold your clothes.

For students located elsewhere:

• Call Lapels at (662) 638-3149 to make arrangements and to place your credit card on file. The cost is $1.95/lb. with a 10 lb. minimum. (Most students will use about 10 – 12 lbs.)
• Place your laundry bag outside your door by 9:00 am on Tuesdays and Fridays. **Your name must be on your bag.** Lapels will pick up and drop off each Tuesday and Friday.
  o This means that if Lapels picks up your clothes on Tuesdays, they will drop them back off on Fridays. If they pick up on Friday, they will drop back off on Tuesday. Lapels will wash and fold your clothes.

*Students in Brown Hall can use the washers and dryers in the basement of Brown.

**Medication**

Pharmacy Health Services, our on-campus pharmacy, will deliver medication to students in isolation or quarantine housing. Students need to call the pharmacy at (662) 915-5279 to make arrangements.

**Textbooks**

Students are encouraged to have a friend pick up the textbooks and drop them off at the student’s quarantine or isolation space. If the student does not know someone who can deliver the books, please let Mandi Bloodworth (mandib@olemiss.edu) with UMatter: Student Support & Advocacy know, and she can assist.