FALL 2020 MOVE-IN

When will Groovin’ at Move-in take place?
Groovin’ at Move-in will take place August 15-21, 2020. The available options are 8:00 am -12:00 pm and 12:00 pm -4:00 pm. Each student will self-select a move-in appointment that works best for them within the Student Housing Portal. Student Housing will notify students via Ole Miss Gmail when move-in appointment selection is available. For students who are members of a group (Band, FASTrack, MOST, MPower, Honors, etc.) a move-in appointment will be preassigned to you. Students will have the ability to change their move-in appointments up to 24 hours prior to their start of their appointment time.

What will Groovin’ at Move-in look like this year?
Groovin’ at Move-in will look very different this year. Instead of being assigned a move-in day based on building and/or floor, each student will select their own appointment time to move into their room between August 15 and August 21. In addition, each student will be allowed to have no more than 2 guests helping them move in. All students and guests will need to wear face coverings and adhere to social distancing guidelines. Volunteers will not be available to assist students and guests with moving personal items.

Will there be an early move-in option for individuals?
No. It is imperative that every student have a move-in appointment during August 15-21. Students who arrive without a move-in appointment will not be permitted to move-in. No individual move-in requests will be accepted.

How do I make a move-in appointment or see a preassigned move-in appointment?
You will first need to review and sign the contract addendum. To review the contract addendum and select or review your check-in appointment:

1. Log-in to the Student Housing Portal (where you completed your application).
2. Choose your 2020-2021 housing application.
3. The What’s Next: Fall Move-in page will appear. Click “Continue”.
4. The contract addendum will appear. The next three pages will be the contract addendum. Please initial by each provision and then sign and date at the end. If you are under 19 years old, a parent or legal guardian will also need to sign and date. Click “Save & Continue”.
5. The Appointments page will appear. If you have been preassigned an appointment time, it will appear under My Appointments. If you have not been preassigned an appointment time, use the calendar drop-down options or the day-to-day scrolling option located under “Please book an appointment for yourself” to search for your preferred day and time. (Note: If your preferred day or time is not listed, that means no appointments are available at that time.)
6. After selecting your appointment, scroll to the bottom and click the “Save & Continue” button to confirm your time. You will receive an email confirmation of your appointment, sent to your Ole Miss Gmail. If you do not receive a confirmation email, please log back into the portal to finalize any items. If you have been preassigned an appointment time, click the “Save & Continue” button to move to the next page. You will not receive a confirmation email.

*IMPORTANT: The Student Housing Portal has a limit to the number of students that can be logged in at one time. If you receive an error message, please be patient and check again at a later time to select your checkout appointment.
What if I am a part of an approved move-in group (i.e., Band)?
If you are part of a group that has made arrangements for their members to move-in by a specific date (Band, FASTrack, MOST, MPower, etc.) then you had a move-in appointment time preassigned to you according to your group’s request. Students will have the ability to change their move-in appointments up to 24 hours prior to their start of their appointment time.

What if I cannot move into my room during August 15-21, 2020?
Students who cannot move into their room between August 15-21, 2020 can utilize the weekend before classes begin (Saturday, August 22 and Sunday, August 23) to move in to their assigned residence hall.

What if there are no appointments left on my preferred move-in date?
Student Housing has created an appointment-based move-in process that takes into consideration the number of people able to move in per building at one time. Unfortunately, we cannot add more students to an appointment time once it is full, and we cannot add more appointment times to a specific day. You will need to select the time that works best for you from the available appointment options.

Can I change my move-in appointment?
If it is 24 hours or more before your move-in appointment time, you can login to the Student Housing Portal and select a new appointment time that works for you. You must first cancel your previously selected time before selecting a new appointment time. If you are less than 24 hours from your move-in appointment, you are unable to change your time in the Student Housing Portal. In the event of an emergency within 24 hours of your move-in appointment, contact Student Housing at housing@olemiss.edu.

To change your move-in appointment:
1. Log-in to the Student Housing Portal
2. Choose your 2020-2021 housing application
3. The What’s Next: Express Check-in page will appear. Select Move-in Appointments from the top of the page.
4. The Appointments page will appear and you will see your current appointment information under “My Appointments.” Click on the “Cancel” button next to your current appointment and click “Ok” to confirm you want to cancel.
5. Select a new appointment time and click “Save & Continue” to confirm your new appointment time. You will receive an email confirmation, sent to your Ole Miss Gmail.
6. Appointment times can be changed up to twenty-four (24) hours before your confirmed time.

Will Student Housing change my appointment time for me if I call or email them?
No. Once the move-in appointment process opens, Student Housing will not change preassigned or selected move-in appointments. Do not lose time contacting Student Housing, but login to the Student Housing Portal as soon as you know you want to change your time and select a new time from what is available.

Can I book 2 appointments back-to-back to create a longer appointment time?
No. Students are only able to have one move-in appointment time.

What do I need to bring with me for Groovin’ at Move-in?
Students will need their Ole Miss student ID to check in. In addition, every student and guest will need a mask or face covering. Student Housing will provide each student with a welcome kit that includes a facemask. To promote health and safety, we encourage students to bring their own utility cart/dolly for moving personal belongings.
Will moving vans and trailers be allowed at Groovin’ at Move-in?
As in years past, moving vans and trailers will not be permitted during scheduled Groovin’ at Move-in appointment times. Only vehicles that fit in standard parking spaces will be allowed in parking lots on campus. The Jackson Avenue Center parking lot adjacent to campus will be available for parking and unloading of moving vans and trailers.

Do my roommate and I each need our own appointment time?
Yes, each student will need their own appointment time. Students will not be permitted to move in without having their own appointment time.

Can I swap move-in appointments with another student without doing it in the Student Housing Portal?
No. Each student must utilize their own move-in appointment time which is attached to their account in our housing management system. This allows each student to be checked in to their room and provides access to their room on their student ID. Students can coordinate to be in the Student Housing Portal at the same time to cancel their own appointment and then select another student’s appointment (an online swap).

ASSIGNMENT INFORMATION

Will students living on campus have roommates?
Yes, students will have roommates for 2020-21. For those students who feel a private room is necessary due to a COVID-19 concern, Student Housing will be accepting COVID-19 Private Room Requests through the Student Housing Portal. A limited number of private rooms will be available on a first come, first served basis. Private rooms may not be available in all communities. Private Double housing rates will apply.

Can students still room change within the Student Housing Portal?
In order to open the move-in appointment selection process, the room change option must be closed in the Student Housing Portal. We want to be cognizant that students and families need to make travel plans for move-in and therefore we are closing the room change process within the Student Housing Portal on Friday, July 10 at 4:00pm CT. If you are interested in selecting a new room or building, please do so before July 10 at 4:00pm CT.

Will students be allowed to change rooms after move-in?
Once students move into their assigned room this Fall, room changes will be limited to emergency situations only. Students can speak to their building Community Coordinator (CC) or Graduate Community Director (GCD) for more information.

HOUSING CONTRACT & POLICY INFORMATION

Will students be exempt from the residency requirement given COVID-19 concerns?
No, students will not be automatically exempt from the residency requirement due to COVID-19. For students seeking an exception to the Freshman Residency Requirement, information about the Student Housing Appeals process can be found here.

Will the cost of living in student housing be altered given the adjusted Fall 2020 schedule?
The Student Housing Contract outline room rates for a semester or term schedule, rather than a specified number of days.
If all of my classes have been changed to online classes, am I still required to live on campus? Students whose courses are completely online for Fall 2020 can submit a housing appeal for the Fall 2020 semester through the Student Housing Portal. Each request will be evaluated by the Student Housing Appeals Committee. Course schedules will need to be verified after the tenth class day of Fall classes before an exception is approved. Please note that this exception only applies to the Fall 2020 semester. If you are a first-year freshmen or a continuing student and signed a housing contract for the 2020-2021 academic year, you will be required to live on campus for the Spring 2021 semester. For students seeking an exception to the Freshman Residency Requirement, information about the Student Housing Appeals process can be found here.

Why do I need to sign an addendum to the student housing contract? The contract addendum addresses health & safety protocols, adjusted policies, and overall changes to the 2020-2021 Student Housing Contract due to COVID-19. The provisions contained in the contract addendum were not included in the Student Housing Contract students began signing in September 2019. It is important that every student understand their role and responsibilities, as well as necessary adjustments made to Student Housing policies and protocols, due to COVID-19.

What happens if I choose not to sign the contract addendum? Every student will be required to sign the contract addendum before they can move-in for fall semester. Students who are concerned about the contract addendum can opt to go through the Student Housing Appeals process to seek release from their housing contract or an exception to the Freshman Residency Requirement. Information about the Student Housing Appeals process can be found here.

Will students be permitted to have guests? Visitation and overnight guests will be prohibited at the start of the fall semester. Limiting the number of people in the residential communities is integral in limiting the spread of COVID-19 and maximizing student safety. Guests will be permitted to visit in the main lobby areas of each residence hall, but will not be allowed into the living spaces or on residential floors. This includes all guests regardless of gender and extends to all hours of the day and night.

As public health concerns lessen, visitation and guest privileges will be reestablished in a phased approach, gradually increasing the number of permitted guests and the hours of their stay while offering students more flexibility in line with local health recommendations. Updates to the visitation and overnight guest policies will be sent to students via Ole Miss Gmail when changes occur.

CANCELLATION

What should I do if I decide not to attend Ole Miss? If you have already decided not to attend Ole Miss, or if you decide not to attend Ole Miss prior to move-in, you need to submit a cancellation form in the Student Housing Portal by selecting Online Forms from the red menu bar, then selecting Contract Requests from the dropdown menu, and finally selecting Cancellation from the dropdown menu. Students who do not enroll at Ole Miss and notify Student Housing via online cancellation prior to move-in will not be held financially responsible for fall housing charges.
What should I do if I decide to defer my admission Ole Miss for a year?
If you have already decided not to attend Ole Miss, or if you decide not to attend Ole Miss prior to move-in, you need to submit a cancellation form in the Student Housing Portal by selecting Online Forms from the red menu bar, then selecting Contract Requests from the dropdown menu, and finally selecting Cancellation from the dropdown menu. Students who do not enroll at Ole Miss and notify Student Housing via online cancellation prior to move-in will not be held financially responsible for fall housing charges.

If I defer my admission to Ole Miss for a year, will I have to reapply for housing?
Yes. Unfortunately, we cannot move a housing application from one academic year to the next. In addition, we ask that you cancel your 2020-21 housing application by submitting an online cancellation form. A new application will need to be completed for next year.

HEALTH & SAFETY

What are CDC best practices that students should observe when living on campus?
The best way to prevent infection is to avoid being exposed to this virus. To prevent the spread of respiratory viruses, the CDC recommends everyday preventive actions, including:

- Wash your hands often with soap and water for at least 20 seconds. Use an alcohol-based hand sanitizer that contains at least 60% alcohol if soap and water are not available.
- Avoid touching your eyes, nose and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces.

These are everyday habits that can help prevent the spread of several viruses.

What is being done to prepare the residence halls, given COVID-19, for a safe and healthy environment?
The Department of Student Housing has increased the cleaning and sanitizing of all campus housing facilities. Before move-in, all campus housing buildings will be cleaned and disinfected (all touchpoints, flat surfaces and public restrooms) in preparation for Fall move-in. We have implemented an enhanced cleaning schedule for all public areas within Student Housing.

Will I be required to wear a mask in the residence halls?
Yes, you will be required to wear a mask while in the lobby, lounges, hallways, and other public areas of the building. You will not be required to wear a mask while in your room if you can safely social distance from your roommate.

What if I don't have a mask?
Student Housing will provide each student living on campus with a reusable, washable mask at move-in.

What do I do if I feel sick or have symptoms of COVID-19?
If you develop symptoms such as fever, cough and/or difficulty breathing or have been in close contact with a person known to have COVID-19, stay home and call Student Health or your local primary healthcare provider. At this time, your healthcare provider will determine if you need to be tested for COVID-19 based on guidelines from the CDC and the Mississippi State Department of Health. Please note that many people will have only
mild illness, and these patients can be managed at home without the need for hospitalization or visits to emergency rooms. For additional information, you can also contact Baptist Memorial Hospital’s 24-hour hotline, 866-941-4785 or the Mississippi State Department of Health’s 24-hour COVID-19 hotline, 877-978-6453.

**What is being done for quarantine/isolation housing?**
Student Housing is working with other campus units to develop Isolation housing spaces for students who test positive for COVID-19. We will coordinate with University Health Services if a student living in on-campus housing will need to move to an Isolation housing location. Information regarding Student’s Housing’s protocols for quarantine and isolation will be provided in the COVID-19 Contract Addendum.

**Is Ole Miss requiring students to self-quarantine if they have been in hotspots with COVID-19 such as Florida?**
At this time, the university is not requiring students traveling from within the United States to self-quarantine.

**What measures have been implemented to address the prevention of the spread of COVID within residence hall ventilation systems?** Based on CDC recommendations, we have increased cleaning and disinfecting procedures of all HVAC equipment, as well as increasing the frequency of changing air filters. Student Housing utilizes the American Society of Heating, Refrigeration and Air Conditioning Engineers (ASHRAE) best practices related to building temperature and air treatment.

**My student will be living in a residence hall with a community bathroom. How often will the community bathrooms be cleaned?** The custodial team will be providing daily, increased cleanings and wipe downs in all traditional hall bathrooms. Additionally, there will be several daily wipe-downs to disinfect high touch surfaces in lobbies and community spaces.

**Will hand sanitizer be available in my residence hall?** Hand sanitizer dispensers are located on each floor and near the exterior doors of all residential buildings.

**What safeguards are in place for COVID-19 and how will they be communicated and enforced in my student’s residence hall?** Educational information on proper room cleaning and hygiene will be posted in all residence halls. All Student Housing staff have been trained on proper health and safety protocols being implemented in campus housing including, but not limited to: face coverings, virtual meetings, cleaning/sanitizing, distancing, desk plexiglass, elevator limits, etc. Students can visit the Student Housing website for more information at https://studenthousing.olemiss.edu

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