



Are You Ready?!?

With COVID-19, we are living in unprecedented times, however, we are so excited to have you #LiveOleMiss with us on campus next year! Room selection for 2020-21 will continue as planned and we want to make sure you have some realistic expectations about the process and are ready with all the information you need to choose your room.

On Thursday, April 9th, you will receive an email, sent to your Ole Miss Gmail, with an access time specific for you (and your confirmed roommate if you have one) to gain access to Part 2 of the housing application which includes room selection. **You will not have access to room selection on Thursday, April 9th.** You will simply receive an email telling you when your access time begins.

In order to select your room, you will need to log back into the Student Housing Portal at your designated access time and select your 2020-2021 Incoming Freshman application. You will be taken to a construction notice and then on to room selection.

We understand that you may have questions surrounding the room selection process, as well as about different buildings and availability. We want you to know that we have been diligent in our approach to room selection this year due to the unforeseen circumstances resulting from the COVID-19 pandemic.

For room selection under normal circumstances, we would have numerous staff members answering phones in our communication center during the standard workday. For the health and safety of the entire campus community, the Department of Student Housing is exclusively working from home, without the help of our Marketing Assistants and Front Desk Assistants, which makes it difficult to answer questions in the capacity that we would like, and that incoming students and their family members expect.

In order to best help you, we have developed a list of Frequently Asked Questions for you to reference. Please read them **here**. We are also developing an instructional video to help guide you through the room selection process within the portal. A link to the instructional video will be included in your access time email. Please be sure to watch it. Finally, we have configured room selection access times over a longer period of time, with fewer students selecting each day, as a way to alleviate excessive traffic in the Student Housing Portal to help prevent system errors and allow the limited number of staff to more effectively assist those selecting rooms.

We ask that each incoming student come into room selection for 2020-2021 with the following realistic expectations:

- Room selection access times will not begin until Monday, April 13, 2020
- Student Housing will have a limited number of staff members available to answer questions, so please have patience
- It will be easier and more efficient to direct questions to Student Housing via email at housing@olemiss.edu or housingma@olemiss.edu which will be continuously monitored Monday through Friday from 8:00am to 5:00pm CT

- Your access time will only be sent to your Ole Miss Gmail, and not to a personal email account, and if you need your access time emailed to you again you will have to send an email to housing@olemiss.edu from your Ole Miss Gmail account to have it resent
- If you have a confirmed roommate, decide which of you will select your room for both of you, because if both of you are trying to choose at the same time it could result in not getting your preferred room due to system error
- If your confirmed roommate is a member of an optional community (such as Honors, FASTrack, MOST, etc.) but you are not, you may not have the opportunity to live in the rooms designated for that community
- You may not get your first choice of building or room type
- The most popular spaces on campus will fill very quickly, often resulting in frustration with Student Housing, but please remember that we do not control where students select first or in what order application fees were paid
- Room change is open until July 22, 2020, so if the building or room type you want is not available right away, please remember you can log into the portal at any time (day or night) and check to see if another space has opened up!
- Room selection is a very dynamic process, which means different rooms open up all the time and inventory is constantly changing due to cancellations and room changes, so check back often if you are looking for a particular building or room type

We highly encourage incoming students to follow this **TO DO LIST FOR ROOM SELECTION PREPARATION:**

1. Look at the Student Housing [website](#) to learn about all of our buildings and see which living options you would be most interested in
2. Make sure you know which buildings will remain open for academic breaks (winter break and spring break) and which buildings will close
3. Read through all of the Frequently Asked Questions
4. Watch the instructional video to help guide you through the room selection process
5. Prepare a list of preferences for buildings and room types, and be prepared if your first choice is not available
6. Contact Student Housing now at housingma@olemiss.edu with any questions you have prior to room selection beginning
7. Make sure you have your WebID and password to login to the Student Housing Portal (check this before your access time begins!)

Thank you in advance for your patience during this important time. We understand that room selection can be stressful, but we hope that it is also exciting. Most of all, we hope that each of our incoming students understands that your freshman year is what you make of it, and you can be successful in any of our wonderful communities.

Hotty Toddy!

Student Housing